

STOVETOP FIRESTOP® FREQUENTLY ASKED QUESTIONS

Q: Why should I protect my property with StoveTop FireStop?

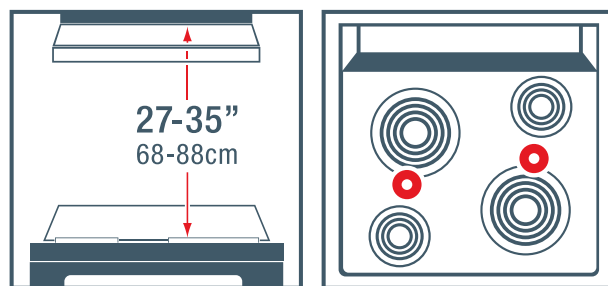
Unattended cooking is the leading cause of all residential fires. A small stovetop grease fire can spread in a matter of seconds, consuming everything in its path. With StoveTop FireStop, you will have an added layer of automatic fire protection from a product that is specifically designed to combat cooking fires.

Q: How many do I need per stovetop?

You need one pair to protect a typical four-burner stovetop.

Q: How do I install StoveTop FireStop Rangehood and Plus?

1. Make sure that you have the correct distance between the cooking surface and the bottom of the vent hood where the magnet will attach.
27-35 inches for StoveTop FireStop Rangehood.
22-32 inches for StoveTop FireStop Plus.
2. Center each canister at the midpoint between the front and back burners on each side to determine the mounting point.
3. Clean and thoroughly dry the mounting point in the hood to ensure a long lasting hold.
4. Raise each canister to the underside of your vent hood via its attached magnet. They may tilt slightly depending on the type of range hood.



Rangehood Installation Diagram

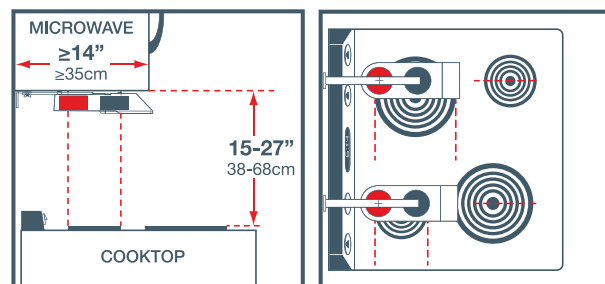
Q: What if our vent hood is non-magnetic?

If magnets will not adhere to the vent hood above the stove, but the distance between the cooking surface and the vent hood is within the specified range of 27-35 inches, order our alternative mounting kit at www.stfs.com/store.

Q: What if I have a microwave or cabinetry above my stovetop?

You will need StoveTop FireStop Microhood. This model delivers fire-suppressing powder to stovetops with a lower clearance (15-27 inches between the bottom of the microwave and the cooking surface).

Use drywall anchors and screws (included) to attach the device to the back wall. (See right.) Position the Microhood units below the microwave (at least 14 inches from the back wall to the front edge of the microhood).



Microhood Installation Diagram

STOVETOP FIRESTOP FAQ cont'd

Q: How do I keep StoveTop FireStop working?

StoveTop FireStop products require neither maintenance, inspections, nor repairs during their six year effective life. In the event of grease build-up, gently wipe off accumulated grease using a damp cloth. Be sure that no liquids come in contact with the fuse or the label.

Q: What if StoveTop FireStop activates while I'm cooking?

StoveTop FireStop will only activate when the fuse comes in direct, sustained contact with a flame. You do not have to worry about false activations from typical cooking heat, steam, or smoke.

Q: How much does StoveTop FireStop cost? Can I afford it?

At an average cost of around \$50 per pair, StoveTop FireStop is cost-effective in terms of economy and safety. When you break it down, StoveTop FireStop costs around \$8.33 per year per stove. And now, many insurance companies offer discounts to customers who have StoveTop FireStop installed.

Q: I've never heard of StoveTop FireStop. Is it a proven product?

Yes. In fact, StoveTop FireStop is North America's leading automatic indoor residential fire suppressor. Since 1972, StoveTop FireStop has successfully suppressed cooktop grease fires. Additionally, StoveTop FireStop has been independently tested, and is recommended by fire departments, property owners, and insurance providers across the United States, Canada, and the UK.

Q: We already have a sprinkler system—why would we want StoveTop FireStop?

StoveTop FireStop is an important supplement to sprinklers, which are effective in suppressing fires, but may cause significant water damage when discharged. StoveTop FireStop can suppress a stove top cooking fire before it spreads and before it triggers the sprinklers, preventing larger fires and the collateral damage caused by sprinkler systems.

Q: Can I get a discount on my insurance if I install StoveTop FireStop?

Many insurance companies now offer reduced premiums or deductibles if your property is protected by StoveTop FireStop. The amount of the discount may vary by company. If your provider does not offer incentives for StoveTop FireStop, let us know at stfs@stovetopfirestop.com, and we'll work with them directly to bring them over to Team FireStop!

