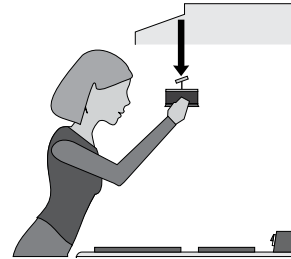
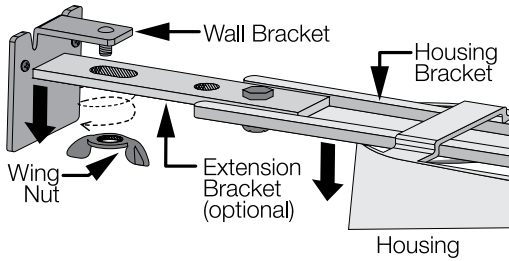


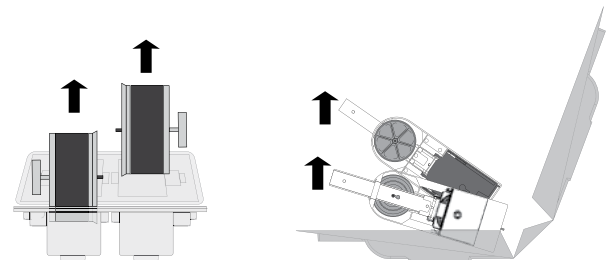
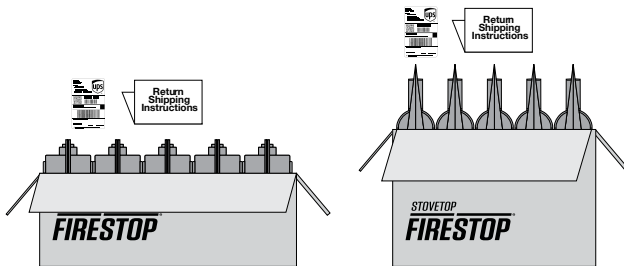
Return Shipping Instructions for Recall

Read this entire document before starting the replacement and return procedure.

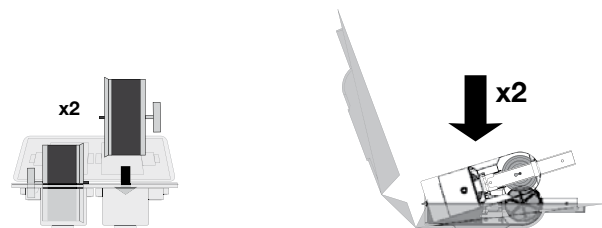
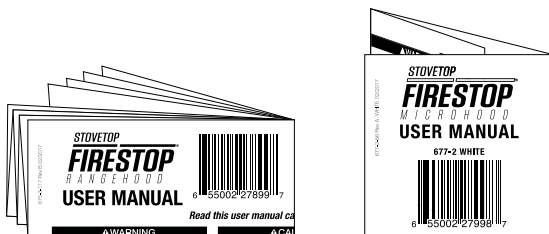
You should have received our Product Notice letter and already removed the old product. If you have not done so, please follow all steps of this procedure. If you have, you can skip the removal steps below (i and ii) and proceed to Step 1.



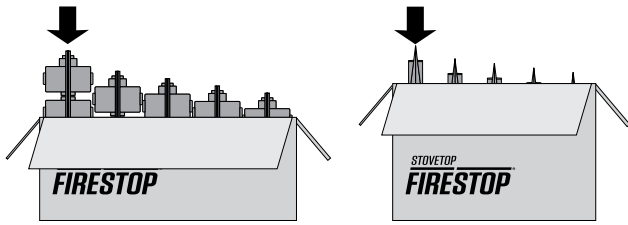
- i) Remove Microhood units by unscrewing the wing nut that attaches the bar to the wall bracket. Do not remove the wall bracket.
- ii) Remove Rangehood units by grasping the can firmly, and pulling straight down.



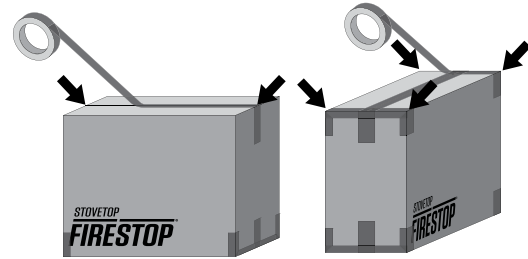
- 1) All packaging will be reused to ship the old product back to the manufacturer. Set aside the return shipping label. Do not discard or destroy box or filler packing.
- 2) Remove new products from clamshell. Save the clamshell for return shipping. The user manual is located in the clamshell.



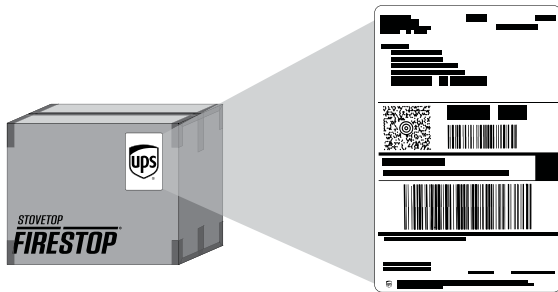
- 3) Follow the installation manual that came with the new products to properly install replacement Rangehood or Microhood.
- 4) Place each pair of old product in clamshell. The bottom of each Microhood should face inward.



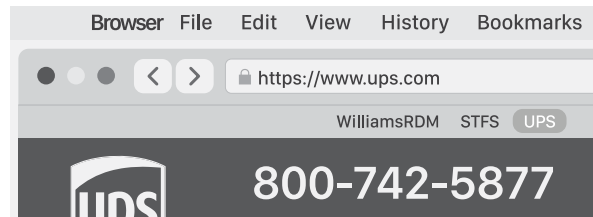
5) Place up to five [5] clamshells in each box. If you have fewer than five, use filler packing materials to fill the space.



6) Tape up box(es) securely. Make sure to remove return shipping labels before you do so.



7) Take the return shipping label you removed from the box, and affix it to the top or side of the box, preferably over the original shipping label.



8) Go to [UPS.com](https://www.ups.com) or call 800-742-5877 to schedule a pick up or to find your local UPS store.

If you have any questions about the procedure above, please contact our customer support team at **888-616-7976** or **stfs@stovetopfirestop.com**.

Thank you for your cooperation in this matter.